



We Care and We Promise

At Russo Radiology we care about you, our patient and therefore we promise you this:

***We care and understand that test results are important**

*We **promise** to provide your referring doctor a report within two hours of your exam, and with urgent tests immediate results

***We care about your overall visit to our offices**

*We **promise** to provide friendly, efficient, and knowledgeable staff to assist you at all times

***We care about your busy lifestyle**

*We **promise** to offer flexible hours, including evening appointments and Saturdays for your convenience

***We care that we can properly communicate with you**

*We **promise** to provide bilingual staff to help service your needs

***We care about your thoughts and opinions of our company**

*We **promise** to provide you with survey cards at all of our offices, this way you can tell us what was great about your visit and what needs improving.

***We care about your needs and comfort**

*We **promise** to make your visit as comfortable as possible, whether it be in the waiting room, or answering questions you may have or by providing exceptional service all the time

If it anytime you have any questions or feel that we are not living up to our promises please contact our company liaison Carolyn at 203-683-4623 or email: info@russomd.com

To schedule an appointment please call our Preferred Scheduling Department
203-683- XRAY (9729)

